



PRESS RELEASE

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Cheaper to protect than not to!

Suzy Lamplugh Trust today reminded companies that it is good business sense to ensure lone worker personal safety. The cost of ensuring that staff are free from violence and aggression is likely to be considerably less than the liability should an incident occur. It can cost an organisation between £17-19,000 just to investigate an occurrence.

Violence and aggression against lone workers is not something that happens once in a blue moon. A survey produced by the Trust showed 81% of lone workers are concerned about violence at work - and a shocking one in ten of those surveyed had been punched, kicked, or suffered some other form of violent attack.

They added that it is not just liability costs that must be paid. It can also lead to bad publicity, low staff morale, poor staff retention and even reduced productivity. Most the organisations surveyed had in place a personal safety policy, however these were either insufficient or poorly communicated.

Lisa Harrison, Business Development Manager of the Suzy Lamplugh Trust Says:

“Lone workers are the most vulnerable employees. If you are meeting with members of the public on a regular basis, you need to feel confident, you need to know how to stay safe. Ensuring that employees are equipped to do this is an employer’s responsibility.”

Lisa continues:

“Unless you ensure your staff is free from violence and aggression, you can place a burden onto your company that you may not be able to afford.”

The Suzy Lamplugh Trust, in order to assist companies in the area to address this problem, is to host a seminar in Birmingham on 25th April. For more information about the call 020 8876 0305 or email: training@suzylamplugh.org

Ends

Notes to Editors:

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The Suzy Lamplugh Trust, a registered charity, working to minimise the damage caused to by aggression in all its forms - physical, verbal and psychological.

The Trust works alongside government, the police, the educational establishment, public bodies and the business sector to encourage safety wherever people may be at risk - in the home, at work, in public and in schools and colleges, on public transport and when travelling at home or abroad. As well as being dedicated to improving personal safety for all, whether female or male, young or old, the Trust undertakes a wide range of research, campaigning, training, education and practical support activities to put its aims into practice.